

INTERQUARTZ

Caller ID Business Telephone Model IQ750 and IQ750EHS

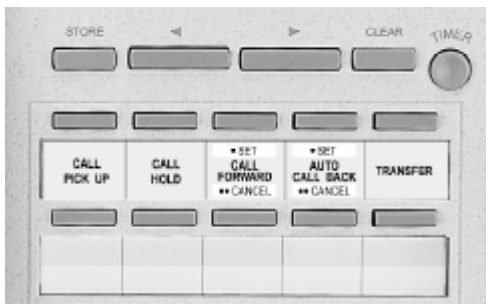
User Manual Addendum

Introduction

The Interquartz IQ750 and IQ750EHS is a fully-featured business telephone with many powerful benefits for the modern enterprise.

To make your business day easier the IQ750 and IQ750EHS may have been pre-programmed with some special features prior to delivery of the units to site. If your telephone is fitted with the special card containing the words "Call Pickup" and the other text as illustrated in the picture below, this document describes their use. Otherwise, and for all other functions of the IQ750 and IQ750EHS, please refer to the Quick Start Guide enclosed in the box.

1. Pre-programmed Function Buttons



This telephone has been programmed to provide fast and convenient access to important network features.

Press the button above the card **once** to activate the function indicated at the top of the card. Press the button above the card **twice** to access the function indicated at the bottom of the card.

The illustration shows the card that you will find inserted in the front panel. It indicates that the buttons above it have the functions summarised on the next page.

Call Pick Up

A call to a nearby phone can be answered on your telephone, so you don't have to walk over to the ringing telephone to answer it.

To answer the ringing telephone nearby (within your defined group):



*Wait for
Dial Tone*

**CALL
PICK UP**

Call Hold

If, after answering a call, you need to talk confidentially to another person in your office or check some paper work, the call can be placed on hold. The caller then listens to music whilst on hold.

To place a call on hold after answering the call:

The phone will ring every 30 seconds to remind you that the call is placed on hold.

**CALL
HOLD**

*Confirmation
Tone*



To retrieve the call, simply lift the handset.

Call Forward

The Call Forward feature is useful if you are working temporarily at another location, or you're out of the office and do not wish to miss important calls. It allows calls to be directed to another telephone within your office, to a mobile phone, paging and answering services, your receptionist or other locations.

To Set Call Forward

Remember to dial '0' before the phone number for outside calls.



*Wait for
Dial Tone*

**CALL
FORWARD**

*Wait for Special
Dial Tone*

**Phone
Number**

*Confirmation
Tone*



Note: "Phone Number" refers to the number to which you would like to forward your calls.

To Cancel Forward



*Wait for
Dial Tone*

**CALL
FORWARD**



*Confirmation
Tone*



Hint: press **twice** in quick succession

Auto Call Back (Internal Calls)

You know how frustrating and time consuming it can be to call someone in your office and keep getting a busy signal. With Auto Call Back you can have your call automatically completed as soon as the phone you are ringing is free.

To arrange a call for Auto Call Back (after hearing busy tone):



To turn Auto Call Back off:



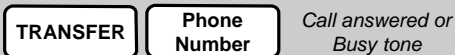
Hint: press **twice** in quick succession

Call Enquiry, Transfer & Three Way Conference

If you are already on a call, you can make another (Enquiry) call to a third person. The first caller is automatically placed on hold. If you wish you can either:

- have a confidential chat to the third person, then return to the original caller (Enquiry feature); or
- have a three way conference call between all three people (Conference feature); or
- transfer the original caller to the third person (Transfer feature).

To make an enquiry call while already on the phone:



Remember to dial '0' before the phone number for outside calls.

To return to the original caller:



Hint: press **twice** in quick succession

To have a three way conference (or return to the original caller if the third party has hung up):



To transfer the call:



2. Voice Mail Message Waiting Indicator on Telstra's Customnet Spectrum service

The IQ750 and IQ750EHS has built-in compatibility with the above service. To activate this feature, your line needs to be configured by Telstra to send the Visual Message-waiting Indication (VMI) signal instead of the special dial tone normally used to indicate to you that there is a message waiting in your mail box.

When the VMI signal is received the IQ750 and IQ750EHS will indicate the "Message Waiting" status as follows:

1. the CALLER key will flash
2. the display will show the words "MESSAGE WAITING" in the text field
3. the display will show an envelope icon

To Manually Reset the Message Waiting Prompts

The message waiting prompts as described above are normally controlled by the network to switch on and off as needed. If at any stage the telephone is found to be incorrectly indicating a Message Waiting condition, the erroneous indication can be cleared manually as follows.

To clear the MWI prompts; press CLEAR twice.